

About Meridian: Employee Quick Reference Guide

Our Ambition/Mission: Together, we'll transform community from the inside out.

Why do we exist?

- We elevate community with life-changing care.

What is our elevator pitch?

- Meridian is more than a crisis center. We're a community. And a community resource.

What makes us remarkable?

- Community means caring for the whole person, wholeheartedly.

What makes us great?

- We are Caring, Inspiring, Reliable, and Knowledgeable

What's our brand story?

- Empowering one life at a time. One community at a time.

What do we value?

- We value Hope, Empathy, Accountability, Resilience, and Teamwork.

Words to use to describe our services:

- Mental health challenges & conditions
- Mental illness
- Substance use disorder(s)

We accept:

- Commercial and private insurance
- Supplemental insurance (Medicaid and/or Medicare)
- Underinsured, uninsured patients and patients experiencing financial hardships on a sliding scale

Appropriate language:

- Do not say substance *abuse* or drug *abuse*. say "substance *use* disorder(s)"

Some experiencing a crisis can contact:

- 352.374.5600 - Option 1
- 1.800.330.565 - Option 1

Visit us online at:

www.MyMeridianHealthcare.org

Follow us on social media at:

[@MyMeridianHealthcare](https://www.instagram.com/MyMeridianHealthcare)



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